

BHARAT ELECTRONICS LTD

EVM and VVPAT Errors and their Solutions during Commissioning and Poll Day.

Control Unit

Sl.No	Error in CU Display	Solutions	
		Till Mock Poll	Actual Poll
1	Invalid or PADU Not Connected	Close - Result - Clear need to be done.	CHANGE WHOLE SET (CU, BU & VVPAT) In such case Mock poll has to be conducted by casting one vote to each contesting candidate including NOTA.
2	No Buzzer or No Beep Sound	Replace CU	CHANGE WHOLE SET (CU, BU & VVPAT) In such case Mock poll has to be conducted by casting one vote to each contesting candidate including NOTA.
3	Date and Time Mismatch or Clock Error	Replace CU	CHANGE WHOLE SET (CU, BU & VVPAT) In such case Mock poll has to be conducted by casting one vote to each contesting candidate including NOTA.
4	Ballot Button Not Working (or) Digit Not OK (or) Change CU Battery	Switch Off CU and Switch ON CU. If it is showing same error again. Replace CU	CHANGE WHOLE SET (CU, BU & VVPAT) In such case Mock poll has to be conducted by casting one vote to each contesting candidate including NOTA.

Ballot Unit

Sl.No	Error in BU Display	Solutions	
		Till Mock Poll	Actual Poll
1	BU Not Responding	Switch Off CU And Check Connections. Switch ON CU. If It Is Showing Same Error Again. Change BU	Switch Off CU And Check Connections.Switch ON CU. If It Is Showing Same Error Again. CHANGE WHOLE SET (CU, BU & VVPAT) In such case Mock poll has to be conducted by casting one vote to each contesting candidate including NOTA.
2	BU Candidates Button aren't working	Replace BU	CHANGE WHOLE SET (CU, BU & VVPAT) In such case Mock poll has to be conducted by casting one vote to each contesting candidate including NOTA.
3	Pressed Error	Switch Off CU And Check candidate Buttons.Switch ON CU. If It Is Showing Same Error Again. Replace BU	Switch Off CU And Check candidate Buttons. Switch ON CU. If It Is Showing Same Error Again. CHANGE WHOLE SET (CU, BU & VVPAT) In such case Mock poll has to be conducted by casting one vote to each contesting candidate including NOTA.

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VVPAT

Sl.No	Error in BU Display	Solutions	
		Till Mock Poll	Actual Poll
1	Initial 7 Slips In VVPAT Not Printing and not Cutting	Check The Position Of Backside Knob. It Should Be In Vertical Position.	Check The Position Of Backside Knob. It Should Be In Vertical Position.
2	VVPAT vote Slips Are Not Coming	"Follow the SOP of Polling officer" and If It Is Showing Same Error Again. Change VVPAT Only	"Follow the SOP of Polling officer" and If It Is Showing Same Error Again. Change VVPAT Only No need to Do the Mock poll
3	VVPAT "Error 1" CHANGE VVPAT BATTERY ERROR	Switch Off CU. Change VVPAT Battery	Switch Off CU. Change VVPAT Battery
4	VVPAT "Error 2" CHANGE VVPAT (2.7, 2.10 , 2.1)	Switch Off And Switch On CU. If Error Is Repeating, Change VVPAT Only	Switch Off And Switch On CU. If Error Is Repeating, Change VVPAT Only No need to Do the Mock poll
5	VVPAT 0 SLIP LEFT	Change VVPAT Only	Change VVPAT Only No need to Do the Mock poll
6	2.9	Do not position the VVPAT near an open window or directly under a bulb or halogen lamp. Switch Off And Switch On CU. If Error Is Repeating Change VVPAT Only	Do not position the VVPAT near an open window or directly under a bulb or halogen lamp. Switch Off And Switch On CU. If Error Is Repeating Change VVPAT Only No need to Do the Mock poll